## SURGITRAC INSTRUMENTS UK LIMITED QUALITY MANUAL



## QUALITY POLICY STATEMENT

## BS EN ISO 13485:2016

Surgitrac Instruments UK Limited is importer and distributor of single-use and reusable, specialist surgical instruments, exporting products using a global network of carefully selected distributors.

It is the established policy of Surgitrac Instruments UK Limited to conform to the requirements of the Quality System Standard BS/EN/ISO 13485: 2016 through effective implementation of our Company Procedures.

Surgitrac Instruments UK Limited will provide a high level of service which will be a guarantee to our customers that the products imported, stocked, supplied, configured or repaired by us will be acceptable and meet their requirements.

The organisational goals are to invest in our future by people and products and meet our customers' expectations for innovative technology

The Company has established objectives relevant to customer satisfaction.

It is essential that every member of this Company is aware of our commitment to Quality Assurance, for which a Quality Manual has been prepared. The Company Quality Manual describes how managerial responsibilities and operating procedures are defined to meet the requirements of the Quality Standard BS EN ISO 13485: 2016.

By reviewing and developing the Company's procedures we will aim for continual improvement of the Quality System. Any suggestions which may lead to an improvement in the quality of our work should be forwarded directly to me.

Signed

Managing Director